



## Pre-Assignment

Please answer the following questions.

*Consider the best manager that you have ever worked with or reported to. What was it about their people skills that make them stand out from other, less effective managers? In three to four paragraphs, describe how they succeeded with people in activities such as managing meetings, handling discipline, or increasing employee engagement. If you are not sure what specific techniques or style they applied, and they are available to you, give them a call and do a quick interview to get after those answers.*

**and the FORCE is with you**